

LEAP

The Land Information Services Division on behalf of the Department of Lands & Physical Planning and the Independent State of Papua New Guinea is the legal Custodian of the LAGIS Enhancement and Application Program (LEaP).

The LEaP Program, a National Government initiative, established in 2010 is based on the Property and Rating (P&R) System which involves the Data Cleansing, Data Conversion, User Acceptance Testing (UAT) and Electronic Content Management (ECM).

Objectives of LEaP

- Address the existing LAGIS deficiencies and improve capacities by redeveloping the entire system and align it with a more effective and efficient business process
- Enhance customer service satisfaction by making the system more accessible, increase reliability and public confidence in disseminating of accurate land information
- Increase revenue collection, processing, interfacing and produce appropriate update reports for the executive management, government and stakeholders

OUR CONTACTS

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Land Information Services



Purpose:

To ensure that information pertaining to Alienated Land and Customary Land is readily available, comprehensive, accurate and up-to-date and is used effectively to facilitate the provision of sound land services nationwide.

Land Information Services

The Land Information Services Division was created following a national land summit in 2005 purposely to ensure that information pertaining to Alienated Land and Customary Land is readily available, comprehensive, accurate and up-to-date and is used effectively to facilitate the provision of sound land services nationwide.

The Land Information Services Division is responsible for the operational services of the Lands and Physical Planning Department in terms of ensuring DLPPP Staff and Stakeholders have access to Land Information, maintain Consultation and access to Land Information through friendly customer services, maintaining and manage DLPP records and Information and maintain strategic planning and management of corporate relationship

There are four (4) main branches or units in this Division:

1. Information System Communication and Technology (ISCAT)

- Establishing Communication/Connection With Regional Offices And The DLPP HQ
- Review The PNLIS And Transfer Relevant Information From It To LAGIS As Required
- Complete Enhancement Of Lagis System And Make It Available To All Stakeholders.
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Land Information Services

- Ensure Completion Of LAGIS BACKUP Server, Disaster Recovery Plan
- Establish An Effective Help Desk System & IT Asset Register Database.
- Establish Computer Training System For HQ & Local Offices
- Preliminary Analysis And Development Of Business Case For Digitizing Of Title And Purchase Documents.
- Establishing Maintenance And Service Level Agreement
- Updating Of All Existing Database And Converting To New Versions
- Maintain And Further Update DLPP Website.

3. Records Management

- Ensure Existence Of An Efficient And Effective Records Management System Is Available To Stakeholders
- Ensure That Quality, Authenticity And Originality Of Land Information Is Captured And Maintained Without Exception.
- Ensure That The Storage, Security And Safety Of Files, Records, Information Is Guaranteed.



Land Information Services

2. Customer Services

- Maintain and uphold a 'one-stop' customer service
- Ensure Sound, Diligence and Quality of a higher standard of Land Information is disseminated to stakeholders

4. Business Improvement

- Improve Initiative Based On DLPP's Core Business Functions In Line With The Corporate Plan
- Ensure Effective And Efficient Management And Monitoring Of DLPP Corporate Plan
- Maintain And Report Performance Against DLPP Annual Plan
- Maintain Public Awareness Of Emerging Land Issues And Legislative Changes
- Maintain Professional And Positive Relations with All Media Sources

